



J. C. Warner

Heating, Air Conditioning, & Sheetmetal Works
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 410-758-2278 410-643-6633
www.jcwarnerhvac.com
www.facebook.com/jcwarnerhvac



PREVENTATIVE MAINTENANCE AGREEMENT BENEFITS

10% Discount on regular service	24/7/365 Service	Extends the Life of Your System	Peace of Mind - Maintain Safe Operation
Priority Service Scheduling	Improves Reliability	Improved Comfort	Protects Your Manufacturers Warranty
Saves Energy	Free System Replacement Planning	Fully Transferable	Same Rate 24/7 for Emergency Service
	100% Satisfaction Guarantee	1 - Year Guarantee on Repairs	

MAINTENANCE OPTIONS

# Heating & Cooling (2 Visits per Year)			
Gas Heating & A/C System	\$24/month	\$288/year	
Each Additional Gas Heating & A/C System	\$16/month	\$192/year	
Heat Pump System (Air or Geothermal)	\$24/month	\$288/year	
Each Additional Heat Pump System	\$16/month	\$192/year	
Dual Fuel System	\$25/month	\$300/year	
Mini-Split System (1 visit per year)	\$10/month	\$120/year	
Each Additional Mini-Split System	\$5/month	\$60/year	

# Other (Not Sold Separately)			
Steam Humidifier (inc. repl. Cannister)	\$11/month	\$132/year	
Drum Humidifier/Drain through	\$4/month	\$48/year	
Media Filter (inc. repl. Filter)	\$9/month	\$108/year	
Electronic Air Cleaner x2	\$6/month	\$72/year	
Electronic Air Cleaner x4	\$12/month	\$144/year	
Air Scrubber (inc. repl. Bulb every 2/3 years)	\$20/month	\$240/year	

# Cooling Only (1 Visit per Year)			
Air Conditioner & Air Handler System	\$12/month	\$144/year	
Each Additional A/C & Air Handler System	\$8/month	\$96/year	

# Heating Only (1 Visit per Year)			
Gas Furnace or Gas Boiler	\$17/month	\$204/year	
Each Additional Gas Furnace or Gas Boiler	\$15/month	\$180/year	

CUSTOMER INFORMATION

Name: _____ Email: _____
 Address: _____ City: _____ State: _____ Zip: _____
 Home Phone: _____ Cell Phone: _____ Work Phone: _____

Enroll In Auto-Pay: Spread Over 12 Months Pay Annual Amount Every 12 Months Pay in Full: Cash Credit Card Check

Bank Account withdrawl: Name Of Account Owner: _____ Name Of Bank: _____
 Account Number: _____ Routing Num _____

Credit Card: Name as it Appears on Credit Card: _____
 Security Code: _____ Exp. Date: _____ Billing Zip Code: _____

**By executing this document, Client authorizes J C Warner to (1) automatically charge Client's designated credit card the scheduled monthly or annual payment amounts, or (2) to ACH withdrawl from the Client's designated checking account the scheduled monthly or annual payment amounts. Whether the automatic charge or withdrawl shall recur on a monthly or annual basis has been indicated by Client on this form. The Auto-Pay plan, whether monthly or annual, shall automatically renew each year on the date hereof unless 30 days' prior written notice of termination of the Auto-Pay plan is provided to J C Warner at J C Warner's business address.*

Signature: _____ Date: _____

HEATING

Inspect heat exchanger
Clean heat exchanger interior
Clean and inspect flue pipes
Clean and inspect chimney base
Inspect combustion chamber
Clean, inspect, & adjust electrodes
Check gas pressures
Check gas valve operation
Perform gas leak detection test
Inspect ignition system
Inspect safety controls
Test thermostat operation
Check temperature rise
Inspect fan control
Inspect electrical connections
Lubricate motors
Inspect motor operation
Inspect 1" air filter (replace if needed)
Inspect backup heat elements
Check sequencer operation
Inspect reversing valve operation
Inspect defrost control
Vacuum clean blower motor
Inspect and adjust fan belt
Inspect operation
Inspect and clean condensate drain
Test emergency shut-off switch

Cooling

Clean condenser coil
Inspect & clean condenser & evaporator coil
Test thermostat operation
Inspect 1" air filter (replace if needed)
Check temperature drop
Check and adjust airflow
Inspect electrical connections
Lubricate motors
Inspect motor operation
Inspect and adjust refrigerant charge
Clean & inspect condensate drain
Inspect contactor(s)
Inspect capacitor(s)
Inspect compressor terminals
Leak check refrigerant ports
Inspect operation
Inspect circuit breaker
Inspect service disconnect
Meg check compressor
Measure amp & volt draw on all motors

Steam Humidifier

Check system operation and inspect all plumbing connections and piping for signs of cracks or leaks
Inspect drain line to make sure it is not blocked and has constant downward slope. Clean or replace if necessary
Inspect steam hose to make sure it has no low spots and has constant upward slope from humidifier to dispersion tube in duct. If dispersion tube is mounted below humidifier, inspect drip tee drain.
Replace canister annually, part included.

J C Warner Preventative Maintenance Agreement Guarantee

The maintenance performed on your home comfort system as part of your annual preventative maintenance agreement is guaranteed by J C Warner for a period of 12 months. If during the guarantee period you experience a mechanical failure you will incur no travel/diagnostic charges (during normal business hours) and will only be responsible for the actual repair amount. This guarantee excludes any repairs that were recommended and declined at the time of scheduled maintenance.

We understand that participating in our annual maintenance program you are taking proactive measures to ensure reliable operation of your home comfort service. Experiencing a breakdown despite these efforts can be frustrating and unnecessarily costly. As part of our maintenance program we perform a complete diagnostic evaluation in order to discover developing problems and prevent serious issues before they occur. Should emergencies arise despite these efforts, it is our promise to assess and resolve these issues in a timely and efficient manner. By reporting problems and participating in this maintenance agreement you help us report valuable information back to our manufacturers and technicians, which in turn allows us to continue offering the highest attainable customer service.

Our goal is 100% customer satisfaction. Thank you for allowing us to earn your trust.

Guarantee valid from: _____ until: _____

Technician's signature: _____

